

## Terms and Conditions

This Agreement sets out the terms and conditions of the service on electronic currency sale provided by ZEON Network Limited (Company number 12556289), Address: 71-75 Shelton Street, London, England, WC2H 9JQ, doing business as the zeonc.com marketplace. Using the services of the zeonc.com marketplace means the full acceptance of this Agreement by the User. In case of disagreement with the Agreement, the User shall not perform any transactions.

### 1. Definition of Terms and Conditions

The zeonc.com marketplace is a partially automated system “zeonc.com” located on the Internet at <https://zeonc.com>.

The Customer means a private person willing to use the service provided by the zeonc.com marketplace who has agreed to all provisions stipulated in this Agreement.

Payment units mean accounting units of the corresponding Payment systems determining a specified scope of rights of claim or some other rights arising from the agreement executed by the Payment systems and their customers.

Payment system means an online payments company or a money transfer company. Online money company transfers (i.e. PayPal, Payeer etc.) serve as electronic alternatives to traditional paper methods like checks and money orders. Money transfer company works with individuals and businesses through a network of agents and financial institution customers and transfers official currencies of various governments.

Recipient Account Details mean number, wallet, email or any other indication of Customer account in the Payment system which is stated in the Customer Order for the zeonc.com marketplace to send the Payment units.

Order means (i) purchase by Customer of Crypto Currency from zeonc.com through this site; or (ii) sale by Customer of Crypto Currency to zeonc.com through this site, in all cases

subject to the terms of this Agreement, the zeonc.com anti-money laundering program and disclosure as to the specific terms of the Order as indicated on this site.

Each Order is a two-party transaction involving only zeonc.com and Customer and no other party. Orders are not conditional on any other transaction.

## 2. Subject of the Agreement

zeonc.com fulfills Orders, meaning the sale of Crypto Currency to Customer or the purchase of Crypto Currency from a Customer as per the terms of the Order placed on this site, this Agreement and related disclosure.

zeonc.com will sell or purchase only those Crypto Currencies listed on the site, which may change without prior notice to Customer.

zeonc.com does not provide financial advice. ZEON Network is not a bank.

Crypto Currencies vary quickly in value and they are not insured against loss of value.

Crypto Currency Customer purchases may decrease in value to nothing rapidly.

Customer must not assume risk that Customer cannot afford.

## 3. General Provisions and Terms

The administration of the zeonc.com marketplace is not responsible and does not cover losses caused by incorrect or unauthorized use of the zeonc.com marketplace, and user errors committed in completing the forms of transaction, which can lead to the transfer of funds to the account specified by mistake and also to delays in processing applications and payouts.

## 4. Uncontrolled circumstances

- The zeonc.com marketplace is not responsible for delays or failures in the handling of operations arising as a consequence of any problems in the telecommunications, computer and other systems; force majeure action of Payment Systems (block or closure of the accounts, freezing or holding of funds, denial of service); change of political regimes, civil strike; and actions of third parties, which are beyond the control of the zeonc.com marketplace.
- Sale operation of electronic currency marketplace is considered completed after the transfer of the required amount by the zeonc.com marketplace to the account of the Customer.
- Sale operation is done manually and is a one-time transaction.
- According to the policy on the return of digitally delivered goods, the return of the transferred funds after the sale is not possible.
- Thezeonc.com marketplace has the right to stop the sale of electronic currencies, as long as the user does not provide their identity documents and does not set a user's identity.
- In case the amount of electronic money received is different from the zeonc.com marketplace transaction by more than 20%, the zeonc.com marketplace may unilaterally reject the Order.
- In case the Crypto Currency amount to be sent to client in the zeonc.com marketplace transaction differs from the market value for more than 2% between transaction start time and the time of transaction to be completed, the zeonc.com marketplace reserves the right to contact the customer and inform him about the new amount of Crypto Currency to be paid out.
- In the implementation of the return, all commission costs for the electronic money transfer are withheld from the funds received from the Customer.
- In case of a delay in receipt or non-receipt of funds to or from the account specified by the User, the zeonc.com marketplace is not liable for any damage caused to the User. User agrees that in the event of delays all claims will be addressed to the respective Payment System.
- In the case of refusal to identify the failure and identification requirements for a month, and in the case of the provision of misleading information during registration, this will result in blocking of your account and denial of service. Thus, the funds on your account will be temporarily frozen to ascertain the circumstances causes the block.

- The zeonc.com marketplace administration reserves the right to temporarily hold the funds transferred to it from the user attempted to any attacks on the server, as well as any attempts of hacking and cheating scripts on this website. The funds will be returned to the user via the same means of payment upon request.
- All information provided by the user in the process of sale is confidential and not disclosed to third parties. Exceptions: 3rd party service providers used by the zeonc.com marketplace for Anti Fraud purposes, the request of law enforcement, the court's decision, request the administration of one of payment systems.
- Using the zeonc.com marketplace, the Customer agrees that the liability of the zeonc.com marketplace is limited to the funds received from users for the execution of the transaction, the zeonc.com marketplace does not provide additional warranty and assumes no additional liability to the Customer.

## 5. Warranty

The warranty period for the services provided under this agreement is 24 hours from the moment of executing the subject of the agreement with the zeonc.com marketplace.

In case of not sending the funds within 24 hours by the zeonc.com marketplace to the Customer account specified in the Order (excluding weekends and public holidays), the Customer may request the cancellation of the contract and refund in full. The funds should be returned to the same mean of payment in case of order cancellation. In case of cancelling the application, return is made to the user within 24 hours.

## 6. Resolution of Disputes & Governing Law

Both zeonc.com and the User agree that any disputes arising between the two parties shall be initially attempted to be resolved by contacting the other party. In such a case the User shall contact zeonc.com by sending an email to [info@zeonc.com](mailto:info@zeonc.com), and zeonc.com shall contact the User via the email that was used for registration or any other information that the User provided in his/her Account.

This Agreement is governed by and will be interpreted in accordance with the laws of England & Wales. Therefore, any disputes or claims relating to the service provided by zeonc.com that cannot be resolved and agreed upon between the two parties will be submitted to the exclusive jurisdiction of the English courts.

## 7. Form of the Agreement

The Customer and the zeonc.com marketplace acknowledge that the digital form of this Agreement is legally equal to the agreement executed in a written form.

## 8. Changes and amendments

The administration of the zeonc.com marketplace service reserves its right to make modifications and additions to the given agreement any moment unilaterally without a prior notice.

## 9. 3rd Party Systems

The End User shall consent to the following provisions:

1. The zeonc.com marketplace uses third party services and such third party's affiliates services which enable you to place monetary deposits and perform transfer of payments within Partners website by making use of your existing credit card (as and if available and applicable) (the "Service" and the "Third Party Service Provider"). The Services do not include any additional service, and such third party services do not include providing and/or depositing the applicable Cryptocurrency at your account.
2. The zeonc.com marketplace may share and transfer (including cross border transfer) Personal Information to the Third Party Service Provider for the purpose of rendering the Services which will be made to Partners website via the use of your credit card. The Personal Information will be shared with the Third Party Service Provider after you elect to execute such monetary payments by using the Services of the Third Party Service Provider. For the purpose of this section Personal Information shall include information that identifies or may identify you, including the information submitted by you through the registration form when you subscribe to the website such as your E-mail address, password, country and city and/or information provided

through social websites or any other identifying information provided by you while using the services of our website.

3. In addition, we may transfer any Non-Personal Information provided by you through your use of the services on our website to the Third Party Service Provider in order to allow the Third Party Service Provider to perform preliminary examinations of Non-personal Information for the purpose of determining if you are qualified to use the services of such Third Party Service Provider (including the history of your transactions on the website which will be provided without any identifying information and solely for the purpose of performing the preliminary examinations).
4. By accepting these terms, you represent that any and all information you provide to us is true and accurate. Any false or fraudulent information and/or use of the services rendered to you is prohibited.
5. You are not obligated by law to provide Partner and/or the Third Party Service Provider with any Personal Information. You hereby acknowledge and agree that you are providing Partner and/or the Third Party Service Provider with Personal Information at his/her own free will, for the purposes of rendering the Services.

## 10. Termination Policy

You or we may suspend or terminate your account or your use of this Website at any time, for any reason or for no reason. Except for the withdrawal of the accumulated funds, you will not be entitled to any remedy for discontinuing the services, all subject to these terms and conditions of service and applicable laws and regulations. We reserve the right to change, suspend, or discontinue all or any aspect of this Website at any time without notice.

## 11. Cancellation Policy

You or we may terminate your account and services of this Website at any time, for any reason or for no reason. To cancel your services, please contact us via email.

## 12. Eligibility

1. zeonc.com may not make the Services available in all markets and jurisdictions, and may restrict or prohibit the use of the Services from certain U.S. states or foreign jurisdictions ("Restricted Locations"). If you are registering to use the Services on

behalf of a legal entity, you represent and warrant that (i) such legal entity is duly organized and validly existing under the applicable laws of the jurisdiction of its organization; and (ii) you are duly authorized by such legal entity to act on its behalf.

2. You further represent and warrant that you:
  1. are of legal age to form a binding contract (at least 18 years old);
  2. have not previously been suspended or removed from using our Services;
  3. have full power and authority to enter into this agreement and in doing so will not violate any other agreement to which you are a party;
  4. are not located in, under the control of, or a national or resident of
    1. any Restricted Locations, or
    2. any country to which the United States has embargoed goods or services;
    3. are not identified as a "Specially Designated National;"
    4. are not placed on the Commerce Department's Denied Persons List;
    5. will not use our Services if any applicable laws in your country prohibit you from doing so in accordance with these Terms.
3. Restricted Locations, we cannot provide our services to the residents of the following Countries/States
  1. Albania
  2. Bahamas
  3. Barbados
  4. Botswana
  5. Cambodia
  6. Ghana
  7. Iceland
  8. Iran, Islamic Republic of
  9. Jamaica
  10. Korea, Democratic Republic of
  11. Mauritius
  12. Mongolia
  13. Myanmar
  14. Nicaragua
  15. Pakistan
  16. Panama

17. Syrian Arab Republic

18. Uganda

19. Yemen

20. Zimbabwe

21. Afghanistan

22. Cuba

23. Iraq

24. Kyrgyzstan

25. Lebanon

26. Sudan

27. United States:

1. New York (NY)

2. New Mexico (NM)

3. Washington (WA)

4. Hawaii (HI)

5. Alabama (AL)

6. Vermont (VT)

7. Alaska (AK)

8. Nevada (NV)

Disclaimer for customers from the US state of Texas:

While customers from Texas are allowed to submit fiat to crypto transactions (i.e. Credit card to Bitcoin) or crypto to fiat transactions (i.e. Bitcoin to Credit Card) on zeonc.com, there are some specific restrictions that apply.

Specifically, zeonc.com does not and will not accept transactions that involve stable coins (i.e. Tether) from end users from Texas.

In addition to that, zeonc.com does not and will not accept "fiat to fiat" transactions (i.e. Bank Transfer to Skrill/Neteller or Skrill/Neteller to Bank Transfer).



Therefore, zeonc.com will reject such transactions if it is detected that the customer performing it is a resident of Texas.

### 13. Refund Policy

Please see the detailed refund policy here: [Refunds](#).

### 14. Complaints Policy

zeonc.com will always strive to provide an efficient and professional service, and will aim to provide prompt, courteous, helpful, open and informative advice in respect of every communication received.

Any customer or potential customer has the right to complain about zeonc.com service or product. The complaints should be communicated to zeonc.com by sending an email to [info@zeonc.com](mailto:info@zeonc.com). zeonc.com undertakes to deal with each complaint and issue a response within 15 days of the initial complaint. We record and analyze all complaints in order to improve our services.

## General

In accordance with European Union General Data Protection Regulation (GDPR) Zeonc.com has updated its Privacy Policy.

Zeonc.com and its affiliates (hereinafter, "Zeonc.com", "we", "us" or "our") are committed to protecting and respecting your privacy.

This Privacy Policy (together with our Terms and Conditions of Use) governs our collection, processing and use of your Personal Information. We define "Personal Information" as information which identifies you personally, e.g., your name, address, e-mail address, trades, etc.

The purpose of this Privacy Policy is to inform you about:

1. who is responsible for protection of your information;
2. the types of the Personal Information which we may collect about you and how it may be used;
3. the sources from which we gather information about you;
4. our use of information regarding IP Addresses and our use of cookies;
5. any disclosure of the Personal Information to third parties;
6. your ability to correct, update and delete your Personal Information; and
7. the security measures we have in place to prevent the loss, misuse, or alteration of the Personal Information under our control.

### Who is responsible for protection of your information?

Protection of your personal information is the responsibility of our Data Protection Officer (DPO) who you can contact with questions related to your personal information. If you want to reach our DPO, please contact [info@zeonc.com](mailto:info@zeonc.com)

## Gathering and Use of Personal Information

We may collect your Personal Information if you use the Site, open an Account to use Our Services or perform any Transactions on zeonc.com. The types of the Personal Information which we collect may include:

1. your name;
2. your photographic identification;
3. your address;
4. your phone number;
5. your e-mail address;
6. your username;
7. your IP address(es) and geo location;
8. your device and browser information;
9. your banking details, including account numbers;
10. your date of birth;
11. your transactions.

We may use your Personal Information for the following purposes:

1. to allow you to open and operate an Account on the Zeonc.com;
2. to enable you to complete Transactions on Zeonc.com;
3. if you contact us, to reply to your queries;
4. to analyze the use of our Site;
5. as required for regulatory purposes;
6. to provide you with information about products and promotions that may be of interest to you, from ourselves and third parties, although only if you have specifically agreed to receive such information;
7. for market research, e.g., surveying our Members' needs and opinions on issues, such as our performance, etc.

We will process your Personal Information only for the purpose(s) for which it has been provided to us.

## Sources of information

We collect information about you from several sources including, but not limited to:

1. Your zeonc.com profile
2. Your social network profiles (Facebook, Google)
3. Cryptocurrency blockchains (Bitcoin, Litecoin, Ethereum, Bitcoin Cash blockchains)

## IP Addresses

We may collect information about your computer, including where available your IP address, operating system and browser type for system administration, and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

Please note: It is forbidden to use Proxy/VPN or any other software which may hide your location while using zeonc.com services.

## Cookies

We use a browser feature known as a "cookie", which assigns a unique identification to your computer. Cookies are typically stored on your computer's hard drive. Information collected from cookies is used by us to evaluate the effectiveness of our Site, analyze trends, and administer the Zeonc.com. The information collected from cookies allows us to determine such things as which parts of our Site are most visited and difficulties our visitors may experience in accessing our Site. With this knowledge, we can improve the quality of your experience on the Zeonc.com by recognizing and delivering more of the most desired features and information, as well as by resolving access difficulties. We also use cookies and/or a technology known as web bugs or clear gifs, which are typically stored in emails to help us confirm your receipt of, and response to our emails, and to provide you with a more personalized experience when using our Site.

We use third party service provider(s), to assist us in better understanding the use of our Site. Our service provider(s) will place cookies on the hard drive of your computer and will receive information that we select that will educate us on such things as how visitors

navigate around our site, what products are browsed, and general transaction information. Our service provider(s) analyzes this information and provides us with aggregate reports. The information and analysis provided by our service provider(s) will be used to assist us in better understanding our visitors' interests in our Site and how to better serve those interests. The information collected by our service provider(s) may be linked to and combined with the information that we collect about you while you are using the Zeonc.com. Our service provider(s) is/are contractually restricted from using information they receive from our Site other than to assist us.

By using our Site you agree that we may use cookies for the purposes set out above.

## Disclosure of Personal Information

We use the Personal Information for the purposes indicated at the time you provide us with such information, and/or otherwise for the purposes set out in this Privacy Policy and/or as otherwise permitted by law. We may make available the Personal Information that you provide to us to our affiliates, agents, representatives, trusted service providers and contractors for these limited purposes. We may also share Members' Personal Information with financial institutions, insurance companies or other companies in the case of a merger, divestiture, or other corporate re-organization. We may also share Members' Personal Information with law enforcement or regulatory agencies, as may be required by law. Any third party which receives or has access to the Personal Information shall be required by us to protect such Personal Information and to use it only to carry out the services they are performing for you or for Zeonc.com, unless otherwise required or permitted by law. We will ensure that any such third party is aware of our obligations under this Privacy Policy and we will enter into contracts with such third parties by which they are bound by terms no less protective of any Personal Information disclosed to them than the obligations we undertake to you under this Privacy Policy or which are imposed on us under applicable data protection laws.

Specifically, when it is needed and permitted by law we can share information about you with the following parties:

1. With third-party verification providers (i.e. identity and address verification providers);

2. With acquiring and card issuing banks;
3. With payment processing partners;
4. With our service providers;
5. With banks or other financial institutions when disputing claims or chargebacks;
6. With government and regulatory officials when requested;

Please note that we cooperate with partners in different countries, hence your information might be processed and stored in different jurisdictions, but only as permitted by the law in that particular jurisdiction.

We are committed to ensure safety of your personal information at any point of time by the use of secured data transfer channels, contractual obligations and other means (i.e. working with only trusted partners that have adequate data protection means).

### Correction/Updating/Deletion of Personal Information

You have the right to access your Personal Information and to require the correction, updating and blocking of inaccurate and/or incorrect data by sending an email to us at: [info@zeonc.com](mailto:info@zeonc.com).

You may also request the deletion or destruction of both the Account and Personal Information by sending an email to us at: [info@zeonc.com](mailto:info@zeonc.com). Zeonc.com will action your request only where this is not inconsistent with its legal and regulatory obligations.

Upon your written request, we will inform you of the Personal Information relating to you that we hold and the use and general disclosure of your Personal Information. We will also give you a copy of the Personal Information we have retained. There may be a minimal charge for accessing your Personal Information.

### Security

We have implemented security measures to ensure the confidentiality of your Personal Information and to protect your Personal Information from loss, misuse, alteration or

destruction. Only authorized personnel of Zeonc.com have access to your Personal Information, and these personnel are required to treat the information as confidential.

Zeonc.com website belongs to ZEON Network Limited, Company number 12556289.

Our address is: 71-75 Shelton Street, London, England, WC2H 9JQ

Our official email address is: [info@zeonc.com](mailto:info@zeonc.com)

The security measures in place will, from time to time, be reviewed in line with legal and technical developments.

## Retention of Personal Information

We will hold your Personal Information only for as long as it is necessary for us to do so, having regard to the purposes described in this Privacy Policy and our own legal and regulatory requirements. In accordance with our record keeping obligations we will retain Accounts and Personal Information for at least a period of five years after they are closed by Members.

## Links

There may be links from our Site to other sites and resources provided by third parties. This Privacy Policy applies only to our Site. Accessing those third party sites or sources requires you to leave our Site. We do not control those third party sites or any of the content contained therein and you agree that we are in no way responsible or liable for any of those third party sites, including, without limitation, their content, policies, failures, promotions, products, services or actions and/or any damages, losses, failures or problems caused by, related to or arising from those sites. We encourage you to review all policies, rules, terms and regulations, including the privacy policies, of each site that you visit.

## Changes

Our Site policies, content, information, promotions, disclosures, disclaimers and features may be revised, modified, updated, and/or supplemented at any time and without prior notice at the sole and absolute discretion of Zeonc.com. If we change this Privacy Policy, we will take steps to notify all users by a notice on our Site and will post the amended Privacy Policy on the Site.

## Contact Us

If you have any questions, comments, or concerns regarding our Privacy Policy and/or practices as it or they relate to the Zeonc.com, please contact us at [info@zeonc.com](mailto:info@zeonc.com)